

Comprehensive Listing of Network Nebraska—Education Services (3/26/2010)

Connectivity/Transport

- Intranet Ethernet connectivity to all 235+ Network Nebraska participants
- Interregional (high bandwidth backbone) Transport between Grand Island, Lincoln and Omaha
- Internet1 access
- Internet2 access and routing
- Internet2 Commodity Peering/Routing to over 60,000 companies
- Limited co-location rack space at Grand Island, Lincoln and Omaha core locations on a space available basis
- Core router and core infrastructure cost avoidance through State and University of Nebraska partnerships

Network Management/ Monitoring

- 24/7 network monitoring and call center
- Toll-free Network Nebraska number, 1-888-NET-NEBR (638-6327)
- Automated Notification System services
- Network abuse and nefarious activity monitoring
- Bandwidth measuring and assistance
- Level 1 network troubleshooting and support on Network Nebraska - Education backbone, core network devices and State Contract and University of Nebraska contracts for Internet access
- Level 2 network troubleshooting and support on wide area networking and other participant routing and DNS issues
- Level 2 video/scheduling troubleshooting and support
- Traffic shaping of Network Nebraska Internet bandwidth
- Onsite and/or remote technician assistance, upon request

Administrative/E-rate

- RFP development and State Master Contract negotiations
- E-rate filing on the K-12 eligible portion of the Interregional Transport
- Sponsored Education Group Participation (SEGP) Membership
- Establishing the yearly eligibility list for LB1208 Distance Education Incentive Dollars and Equipment Reimbursements
- Management of the statewide purchase contracts for statewide scheduling, WAN services, Internet access, Cisco equipment, and videoconferencing equipment.
- E-rate archiving of bid documents, invoices, correspondence
- Continual Management of Consortium Letters of Agency to maintain E-rate eligibility
- OCIO Financial Solutions Services for budget development and vendor service orders
- State Billing services for Network Nebraska Participation Fee and Interregional Transport
- Network Nebraska website (www.networknebraska.net) development and support
- Staff support for the Network Nebraska-Education Advisory Group
- Informational presentations about Network Nebraska, upon request